



ABOUT

Keith is a mindful leader and a natural collaborator who consistently creates successful outcomes. With a background in human-centered design his well-developed experience allows him to foresee challenges, create strategies and mitigate risk delivering the product as the client envisioned. He is driven to successful outcomes through his tenacity even when his proactive nature is side lined by reality. Having a committed work ethic and a broad vision he coaches his team to the same high standards. His commitment to listen more and speak less offers him a quiet presence which is evident in his skillful communication and compassionate, supportive leadership. Knowing the value of health and wellness he devotes time every day to family and time in nature.

INTERESTS



SPACE DESIGN



FAMILY



SOCIAL IMPACT



NATURE



CYCLING/RUNNING

CONTACT



keith@indigenouspact.com



920.716.2882

EXPERIENCE

MUCKLESHOOT INDIAN TRIBE, MEDICATED ASSISTED TREATMENT CLINIC

- Led this three-year project from concept to operational business sustainability.
- Keith's role as program manager utilized his talents in bringing together a diverse team of experts, vendors, and the client to deliver an operational business model, building and team within budget and timeline. The clinic model was enhanced through Keith's 20 plus year history in health care design and process improvement expertise.

NISQUALLY INDIAN TRIBE, HEALTH CLINIC PROCESS IMPROVEMENT

- Keith led a team through workflow observation and mapping so they were able to see current processes.
- Brought clinic staff members together to map and experiment of ways to improve flows, reduce waste in the work and collective develop solutions that help increase productivity and satisfaction.

PORT GAMBLE, ONGOING CHANGE MANAGEMENT AND PROCESS/PROGRAM IMPROVEMENT.

- Working closely with staff and leaders to guide them in seeing their work in new ways through interactive coaching on tools and techniques of process improvement.
- Covering areas such as inventory management, bank reconciliation, accounts payable, check request process, grant management and visual tracking boards.